COBIT 5 INFORMATION TECHNOLOGY GOVERNANCE MATURITY
ANALYSIS AND IMPROVEMENT GUIDANCE ALIGNMENT FOR
2016 IT DEPARTMENT GOALS IN PT XYZ

Page 40 of 60

REFERENCES

ISACA, COBIT 5 a business framework for the governance and management of

enterprise IT. USA; 2012

ISACA, COBIT 5 Implementation. USA;2012

ISACA, COBIT 5 Enabling Processes. USA;2012

ISACA, IT Governance and Process Maturity. USA;2008

ISACA, COBIT 5 Self Assesment Guide. USA;2013

ISACA, COBIT Mapping of ISO/IEC 20000 with COBIT 4.1. USA; 2011

ISACA, COBIT Mapping of ITIL V3 with COBIT 4.1.USA; 2008

ISACA, Process Assesment Model (PAM) Using COBIT 5.USA; 2013

The use of Enterprise Architecture, IT Strategy and IT Governance at StatoilHydro
Christopher Ludt Parmo; 2009

Measuring maturity level of e-transforming organization; Merve Hande Ergin; 2006

Business and Information Systems MisAlignment Model(BISMAM): an holistic
Model Leveraged on Misalignment and Medical Sciences Approaches, Proceedings of
BUSITAL 2008. Carvalho, R., Sousa, P., 2008.

Analisis Model Kematangan Tata Kelola Teknologi Informasi di STMIK AMIKOM
Yogyakarta menggunakan Framework COBIT. Arif Laksito, 2013

IT Governance based on CobiT® 4.1 - A Management Guide, Van Haren Publishing,
Third edition, first impression. Koen Brand & Harry Boonen, 2007

Strategic Alignment: Leveraging Information Technology for Transforming
Organizations," IBM SystemsJournal; Henderson, J. C. and N. Venkatraman (1993)

A Diagnostic Model for Organizational Behavior, in J. R. Hackman, E. E. Lawler, and L.
W. Porter (Eds.) Perspectives on Behavior in Organizations; Nadler, D. and M. Tushman
(1980)

IT GOVERNANCE TO MANAGE INCIDENTS HANDLING IT HELPDESK AT
PT.XYZ; Doni Luanda (2015)