

ANALYSIS ON THE CAUSES OF LATE MATERIALS ARRIVAL FOR  
AUSTRALIAN EMBASSY CONSTRUCTION PROJECT IN JAKARTA  
(A CASE STUDY OF PT. XYZ INDONESIA)

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## STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.

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## ABSTRACT

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The purpose of this study is to analyze the causes of late materials arrival for Australian Embassy construction project in Jakarta done by PT. XYZ Indonesia. This research is qualitative and using both primary and secondary data, which collected from the company data including interview with senior purchasing for import goods and monitoring the delivery data in the purchasing department. The data is analyzed using Ishikawa diagram and cause and effect matrix to identify the causes of late materials arrival. This data uses time series data from January 2014 – December 2014. Based on the result it can be seen that shipping has positive moderate correlation to the late materials arrival. A ranking of the late materials arrival on 5 factors are based on the acquisition value RI (Relative Index) and the highest data analysis techniques used to find the most influential sub factors in each factor is the analysis of the factor scores. The results showed that the dominant factor causing delay in the arrival of the goods is a factor shipping with RI value of 0.30, factor system with RI value at 0.23, the factors surrounding the RI value of 0.18, the skill factor with a value of RI 0.15, and supplier factors with a value of RI at 0.11. As for the value sub factors most

influential factor 5 late arrival materials based on analysis of the factors are the holiday season, airway bill, incoterms and custom clearance.

*Keywords: Causes of late materials arrival, Ishikawa Diagram, RI analysis, Score factor analysis.*





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## DEDICATION

This thesis is dedicated to my beloved mother and father, who thought me the best kind of knowledge, always support me with their love, believe in me and encourage me not to give up in everything therefore I could finished the thesis.



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## TABLE OF CONTENTS

STATEMENT BY THE AUTHOR.....	2
ABSTRACT.....	3
DEDICATION.....	6
ACKNOWLEDGEMENTS.....	7
TABLE OF CONTENTS.....	8
LIST OF FIGURES.....	10
LIST OF TABLES.....	11
LIST OF GRAPHS.....	11
CHAPTER 1 - INTRODUCTION.....	12
1.1 Background.....	12
1.2 Research Problem.....	15
1.3 Research Question.....	15
1.4 Research Purpose.....	15
1.5 Scope Of Limitation.....	15
1.6 Significant Of Study.....	15
1.7 Thesis Structure.....	16
CHAPTER 2 – LITERATURE REVIEW.....	17
2.1 Framework Of Thinking.....	17
2.2 Cause and Effect Theory.....	17
2.2.1 Ishikawa Diagram.....	17
2.2.2 Cause and Effect Matrix.....	20
2.2.3 Shipping.....	21
2.2.4 System.....	24
2.2.5 Surrounding.....	28
2.2.6 Skills.....	29
2.2.7 Safety.....	29
2.2.8 Supplier.....	30
2.3 Import Process.....	30
2.4 Supply Chain Management.....	31
2.5 Lead-Time.....	33
2.6 Previous Studies.....	34



CHAPTER 3 – RESEARCH METHODS .....	39
3.1 Research Process .....	39
3.2 Research Type .....	40
3.3 Type of Data .....	41
3.3.1 Primary Data .....	41
3.3.2 Secondary Data .....	42
3.4 Data Collection .....	42
3.5 Populations and Sample .....	42
3.5.1 Sample Size .....	43
3.5.2 Sample Determination .....	43
3.6 Research Model .....	45
3.7 Research Question and Proposition .....	46
3.7.1 Research Question .....	46
3.7.2 Research Proposition .....	46
3.8 Data Analysis .....	46
3.8.1 Cause and Effect Matrix .....	46
3.8.2 Relative Index .....	46
3.8.3 Pareto Diagram .....	47
CHAPTER 4 – RESULTS AND DISCUSSIONS .....	49
4.1 Company Profile .....	49
4.1.1 Services .....	49
4.1.2 Products .....	50
4.1.3 Mission, Vision, and Goals .....	53
4.1.4 Commitments .....	54
4.2 Procurement Process Done by PT XYZ Indonesia .....	56
4.2 Gantt Chart Result .....	57
4.2 Data Analysis Result .....	59
4.3 Steps of Data Processing .....	59
4.3.1 Calculations of Relative Index .....	62
4.3.2 An Analysis of Matrix and Ishikawa Diagram .....	62
4.3.3 Pareto Diagram .....	65
CHAPTER 5 – CONCLUSION AND RECCOMENDATIONS .....	71
5.1 Conclusion .....	71
5.2 Recommendations .....	72
5.2.1 Managerial .....	72
5.2.2 Academic .....	73

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GLOSSARY .....	74
REFERENCES .....	78
CURRICULUM VITAE .....	88

