

REFERENCES

Armstrong, M. (2006). *Performance Management*.

Artwood, C. G. (2007). *Succession Planning Basics*.

Bose, D. C. (2009). *Principle of Management and Administration*.

Coyle-Shapiro, J., Hoque, Kessler, Pepper, Richardson, & Walker. (2013). *Human Resource Management*.

Dessler, G. (2011). *Human Resource Management Twelfth Edition*. Pearson.

Flippo, E. B. (1979). *Personnel Management*.

Gilmore, T. N. (2003). *Making a Leadership Change*.

Greenberg, R. A. (1990). *Behavior in Organizations: Understanding and Managing the Human Side of Work*.

Hasibuan, D. M. (2010). *Manajemen Sumber Daya Manusia*.

Herzberg, F., Mausner, B., Snyderman, & B., B. (1959). *The Motivation to Work*.

Liza Estino Daoanis, P. (2012). PERFORMANCE APPRAISAL SYSTEM. *Its Implication To Employee Performance*.

Mathis, R. L., & Jackson, J. H. (2010). *Human Resource Management*.

McCourt, & Eldridge, D. (2003). *Global Human Resource Management: Managing People in Developing and Transitional Counties*.

Mondy, R. W., Noe, R. M., & Premaux, S. R. (2002). *Human Resource Management*.

Nave, J. H. (1968). Construction Personnel Management. *Journal of Construction Division*.

Noe, R. A., Hollenbeck, J. R., Gerhart, B., & Wright, P. M. (2011). *Fundamentals of Human Resource Management*.

Rehman, A. U., Khan, A. M., & Khan, R. A. (2011). Measuring Training Effectiveness: A Case Study of Public Sector Project Management in Pakistan. *Journal of Diversity Management*.

Rothwell, W. J. (2010). *Effective succession planning: Ensuring leadership continuity and building talent from within*.

Teck-Hong, T., & Waheed, A. (2011). Herzberg's Motivation -Hygiene Theory and Job Satisfaction in the Malaysian retail sector: The Mediating Effect of Love and Money. *Asian Academy of Management Journal Vol. 16*.

Yaesmin, S., & Rahman, K. F. (2012). Triangulation Research Method as the Tool of Social Science Report. *BUP Journal*.

Yang, C.-L., Hwang, M., & Chen, Y.-C. (2011). An empirical study of the existence, relatedness, and growth (ERG) theory in consumer's selection of mobile value-added services.