CASE STUDY: 5 CM MOVIE

# THE IMPACT OF INDONESIAN FILM TOWARDS PROMOTING RANU KUMBOLO LAKE IN EAST JAVA, INDONESIA CASE STUDY: '5 CM MOVIE'

By

Jessica Hoorina

13310042

A thesis submitted to the Faculty of BUSINESS ADMINISTRATION AND HUMANITIES

in partial fulfillment of the requirements

for the

**BACHELOR'S DEGREE** 

in

HOTEL AND TOURISM MANAGEMENT

# SWISS GERMS JINVERSITY

SWISS GERMAN UNIVERSITY

EduTown BSD City

Tangerang 15339

Indonesia

July 2014

Revision after the Thesis Defense on 21 July 2014

Jessica Hoorina

#### STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.

	Jessica Hoorina	
	Student Approved by:	Date
ewi	Vishnuvardhana S. Soeprapto, BA. M.A.	EDCITY
OWI	Thesis Advisor	Date
	Prof. Eric J. Nasution, PhD.	
	Dean	Date

#### **ABSTRACT**

## THE IMPACT OF INDONESIAN FILM TOWARDS PROMOTING RANU KUMBOLO LAKE IN EAST JAVA, INDONESIA CASE STUDY: '5 CM MOVIE'

By

Jessica Hoorina
Vishnuvardhana S. Soeprapto, BA. M.A, Advisor

#### **SWISS GERMAN UNIVERSITY**

A phenomenon called film-induced tourism which lately been increasing the amount of visitor towards a destination that appear through a movie. Watching movie is an intangible visual experience, but it could be change into an actual experience by visiting the film locations. It will give tourist an involvement and recreate their own feeling by experiencing themselves into a destination. In this research, evaluate the correlation of film-induced tourism towards the effectiveness of promotional destination tool. By using a novel-based movie from Indonesia, '5 Cm' movie and Ranu Kumbolo Lake, which is located in Mount Semeru in East Java, Indonesia; as the location which will be promoted as the result of watching '5 Cm' movie. The research methods will be using quantitative data and also questionnaires as research techniques. This research shows a strong relationship between film-induced tourism and the effectiveness of promotional destination tool, which shown by Structural Equation Modeling (SEM).

Keywords: Film-induced Tourism, Promotion Tool, Destination Image



#### **DEDICATION**

I dedicate this works firstly for Jesus Christ for His enormous love and blessing.

Also for my beloved parents, Benny and Lanny whose keep supporting me with everything they had, endlessly.



#### **ACKNOWLEDGEMENTS**

I would like to thank and acknowledge the following peoples, without whom this thesis would be impossible to complete:

For my advisor, Mr. Vishnuvardhana S. Soeprapto, BA. M.A, I would like to thank you for your support and brief suggestion, every time I needed. Without him, this thesis would not be done. Thank you very much for your help and assistance.

For all lectures and staffs of SGU, especially Mr. Mike Rowe Roberts from English Department for correcting my grammar and vocabulary, Mrs. Made Tasya Nuarta for her assistance and others whose I cannot write one by one.

To the honorable various persons from "Balai Besar Taman Nasional Bromo Tengger Semeru", Malang, East Java. Also for all respondents whose help me so much for gathering and processing data.

Billion thanks for my best girlfriends ever, Septiana F.M, Ignatia Andari P, Audy Devina B, Ilqusna F.P, Anastasia D.E, Intania Permata, Octavia Sebastian for their affection, patience, togetherness, love, laugh and prayer. Also for my three best girl friends from my hometown, Sagitha D.W, Shinta H, and Amelia W, for their words of encouragement and prayer.

Last but not least, for my one and only Ryan Stanley Toisuta. Thanks for your love, spirit, presence in my happiness and sadness and also your prayer.

My gratitude to friend, colleagues from HTM 2010, also everyone that I cannot mention one by one, whose already help me for doing this thesis, I would like to say thank you very much. God bless.

### TABLE OF CONTENTS

Page

STATEMENT BY THE AUTHOR	2
ABSTRACT	3
DEDICATION	5
ACKNOWLEDGEMENTS	6
TABLE OF CONTENTS	7
LIST OF FIGURES	11
LIST OF TABLES	12
CHAPTER 1 - INTRODUCTION	13
1.1Background	
1.2Research Problems	14
1.3Research Questions	15
1.4Hypothesis	15
1.5Research Objectives	
1.6Significance Of Study	15
1.7Scope and Limitation	15
1.8Thesis Structure	16
CHAPTER 2 - LITERATURE REVIEW	17
2.1Framework of Thinking	17

2.2Defin	nition of Film-Induced Tourism	18
2.3Indic	eators of Film-Induced Tourism	20
2.3.1	Destination Image	20
2.3.2	Movie Location	25
2.4Unde	erstanding of Effectiveness of Destination Promotional Tool	27
2.5Indic		
2.5.1	Increasing Awareness	31
2.5.2	The Volume of Tourists Arrival	
2.6Previ	ious Study	32
2.7Diffe	erences from Previous Study	34
2.8Rese	arch Model	34
CHADTED	2 DECEADOUMETHODS	25
3.1Rese		35
3.2Type		36
3.3Type	and Source of Data	36
3.3.1	Primary Data	36
3.3.2	Secondary Data	36
3.4Popu	lation and Sample	37
3.4.1	Population	37
3.4.2	Sample	37
3.5Rese	arch Instrument	39
3.6Time	Frame of Study	43
3.7Data	Analyzing	43
3.7.1	Data Pre-Testing	43
3.7.2	Validity Test	43
	2.3Indicates 2.3.1 2.3.2 2.4Under 2.5Indicates 2.5.1 2.5.2 2.6Previous 2.7Differ 2.8Rese 3.2Type 3.3Type 3.3	2.3.2 Movie Location  2.4Understanding of Effectiveness of Destination Promotional Tool  2.5Indicators of Measuring Effectiveness of Destination Promotional Tool  2.5.1 Increasing Awareness

	3.7.3	Reliability Test	44
	3.8Good	lness of Fit Criteria	45
	CHAPTER	4 – RESULTS AND DISCUSSIONS	48
	4.1Case	Study: '5 Cm' movie	48
	4.1.1	'5 Cm' Credit	48
	4.1.2	'5 Cm' Movie Review	49
	4.2Ranu	ı Kumbolo Lake	51
	4.2.1	Background and History about Ranu Kumbolo Lake	51
	4.2.2	Tourist Attractions in Ranu Kumbolo Lake	52
	4.3Data	Pre-Testing Result	53
	4.3.1	Reliability Test	53
	4.3.2	Validity Test	
	4.4Resp	ondent Profile	55
	4.4.1	Gender	56
	4.4.2	Age	
OVV	4.4.3	Education	
	4.4.4	Occupation	58
	4.4.5	Hometown	59
	4.5Desc	riptive Statistics	60
	4.6Data	Post-Testing	60
	4.6.1	Reliability Test	60
	4.6.2	Validity Test	62
	4.7Data	Analysis	63
	4.7.1	SEM Model	63
	4.7.2	Model Fit Summary	66
	4.7.3	P-Value Table	67
	4.8Rese	arch Questions and Hypothesis Testing	68

Jessica Hoorina

CASE	STUDY:	٠5	CM	MOX	Æ
CASE	SIUDI.	J	CIVI	MO V	/ IE

4.8.1 Hypothesis Testing 1: Film-Induced Tourism to Effectiveness of Destination Promotional Tool70
CHAPTER 5 – CONCLUSIONS AND RECCOMENDATIONS71
5.1Conclusion
5.2Recommendation
GLOSSARY73
GLOSSARY73
REFERENCES
APPENDIX – A- QUESTIONNAIRE SAMPLE IN ENGLISH
APPENDIX – B – QUESTIONNAIRE SAMPLE IN BAHASA82
APPENDIX – C – AMOS OUTPUT86
APPENDIX – D – RAW DATA89
APPENDIX – E – MOUNT SEMERU ENTRY PERMIT93
APPENDIX – F – PICTURES OF ENTRANCE TICKET96
CURRICULUM VITAE98

#### LIST OF FIGURES

LIST OF FIGURES	
Figures	Page
Figure 1 Framework of Thinking	17
Figure 2 Research Model	34
Figure 3 Research Process	35
Figure 4 SEM Model – Standardized Estimates Model	63



#### CASE STUDY: '5 CM MOVIE'

### LIST OF TABLES

Table	Page
Table 1: Impacts of Film-Induced Tourism	20
Table 2 Burton's four phases of tourism participation	23
Table 3 Forms and Characteristics of Film-induced Tourism	26
Table 4 Previous Study	34
Table 5 Sample Size	38
Table 6 Question Design	43
Table 7 Goodness of Fit Criteria	47
Table 8 '5 Cm' Credit. Source: (IMDb; Film Indonesia)	48
Table 9 Case Processing Summary	54
Table 10 Cronbach's Alpha Result	54
Table 11 KMO and Bartlett's Test Result	55
Table 12 Pie Chart Gender	56
Table 13 Pie Chart Age	56
Table 14 Pie Chart Education	57
Table 15 Pie Chart Occupation	58
Table 16 Pie Chart Hometown Based on Island	59
Table 17 Descriptive Analysis	60
Table 18 Case Processing Summary Reliability Post-Testing	61
Table 19 Cronbach's Alpha Result Reliability Post-Testing	61
Table 20 KMO Bartlett's Test	62
Table 21 Model Fit Summary	66
Table 22 P-Value Table	67
Table 23 Hypothesis Testing	69