

CHAPTER 5 – CONCLUSION AND RECOMMENDATIONS

5.1 Conclusion

According to the findings on the previous chapter, it can be concluded that there is a significant impact of training programs to employee productivity in Hotel - X in Jakarta. This conclusion is based on the result of regression weight table which shows the result of 0.03 as its *p*-value. Therefore, the training program has a great influence in increasing the employee productivity in Room Division in Hotel – X in Jakarta.

5.2 Recommendations

Based on the results in this research, the recommendations are given below.

- Hotel – X in Jakarta may focus on establishing suitable training program for its employees based on the hotel's standard and it need to be conducted regularly such as cross training, familiarization training and interpersonal training program.
- Future researchers can conduct further research in other departments, such as Food and Beverage, Sales and Marketing, Human Resources Departments, and others.
- For further research, some variables can be included, such as Training Cost, Time Consumed, Job Satisfaction, and others.