REFERRENCES

- Affonso, L. O. A. (2007). Machinery Failure Analysis Handbook: Sustain Your Operations and Maximize Uptime. In Gulf Publishing Company (Vol. 1).
- A. M. Valyakala, J. Dileeplal, and B. Paul. (2013). Root Cause Analysis for the Failure of a Forced Draft Fan in a Petrochemical Industry. *International Journal of Engineering Research and Development e-ISSN:* 2278-067X, p-ISSN: 2278-800X, www.ijerd.com Volume 6, Issue 5 (March 2013), PP. 84-90 84
- Ahmed, U., Hussin, H., & Muhammad, M. (2016). Comprehensive data collection for root cause failure analysis in oil and gas industries. ARPN Journal of Engineering and Applied Sciences, 11(20).
- Baldwin, T.T., & Ford, J.K. (1988). Transfer of Training: A Review and Directions for Future Research. Personnel Psychology, 41(1). Https://doi.org/10.1111/j.1744-6570.1988.tb00632.x
- Bandura, A., & Cervone, D. (1983). Self-evaluative and self-efficacy mechanisms governing the motivational effects of goal systems. Journal of Personality and Social Psychology, 45(5). https://doi.org/10.1037/0022-3514.45.5.1017
- Bragatto, P. A., Ansaldi, S., Delle Site, C., & Agnello, P. (2015). Collection and analysis of failure data for pressure equipment. Safety and Reliability:

 Methodology and Applications Proceedings of the European Safety and Reliability Conference, ESREL 2014. https://doi.org/10.1201/b17399-252
- Burke, L. A., & Saks, A. M. (2009). Accountability in training transfer: Adapting Schlenker's model of responsibility to a persistent but solvable problem. Human Resource Development Review, 8(3). https://doi.org/10.1177/1534484309336732
- Cheshmberah, M., Naderizadeh, A., Shafaghat, A., & Nokabadi, M. K. (2020). An integrated process model for root cause failure analysis based on reality charting, FMEA and dematel. International Journal of Data and Network Science, 4(2). https://doi.org/10.5267/j.ijdns.2019.12.003
- Easterby-Smith, M., & Lyles, M. A. (2011). Handbook of organizational learning and knowledge management. Chichester, England: Wiley.
- Enos, M. D., Kehrhahn, M. T., & Bell, A. (2003). Informal learning and the transfer of learning: How managers develop proficiency. Human Resource Development Quarterly, 14(4). https://doi.org/10.1002/hrdq.1074
- Ford, J. K., & Weissbein, D. A. (2008). Transfer of Training: An Updated Review and Analysis. Performance Improvement Quarterly, 10(2). https://doi.org/10.1111/j.1937-8327.1997.tb00047.x
- Grossman, R., & Salas, E. (2011). The transfer of training: What really matters. International Journal of Training and Development, 15(2). https://doi.org/10.1111/j.1468-2419.2011.00373.x

- Hussin, H., Ghazali, Z., Suratanin, N. A., Muhamad, M., & Mokhtar, A. A. (2016). An investigation into root cause failure analysis (RCFA) practices in oil and gas industry. ARPN Journal of Engineering and Applied Sciences, 11(22).
- Jang, J. S., Lee, J. H., & Chan, S. (2010). Process-oriented development of failure reporting, analysis, and corrective action system. International Journal of Quality, Statistics, and Reliability, 2010. https://doi.org/10.1155/2010/213690
- Sung i, Sung Il Chan, and Joong Soon Jang. (2010). Process-Oriented Development of Failure Reporting, Analysis, and Corrective Action System. *Article in International Journal of Quality Statistics and Reliability June 2010*
- J. Martinez, "Root Cause Analysis: From Detection to Implementation. (2020). Retrieved from http://www.machinerylubrication.com/Read/29975/root-cause-analysis on 18-august-2020.
- Jennings, C. (2011). 70:20:10 framework: Framework for building workforce capability. Retrieved from https://www.slideshare.net/charlesjennings/the-702010-framework
- Jennings, C. (2015). 70:20:10—Above all else it's a change agent. Retrieved from https://www.deakinco.com/media-centre/article/70-20-10-above-all-else-it-s-a-change-agent
- Johnson, S. J., Blackman, D. A., & Buick, F. (2018). The 70:20:10 framework and the transfer of learning. Human Resource Development Quarterly, 29(4), 383–402. https://doi.org/10.1002/hrdq.21330
- Jones, J. A., & Hayes, J. A. (1997). Use of a field failure database for improvement of product reliability. Reliability Engineering and System Safety, 55(2). https://doi.org/10.1016/S0951-8320(96)00088-9
- Kajewski, K., & Madsen, V. (2013). Demystifying 70:20:10 white paper. Melbourne, Australia: DeakinPrime.Retrievedfrom. http://deakinprime.com/media/47821/002978_dpw_70-20-10wp_v01_fa.pdf
- Khan, M. M., Mokhtar, A. A., & Hussin, H. (2015). A Neural Based Fuzzy Logic Model to Determine Corrosion Rate for Carbon Steel Subject to Corrosion under Insulation. Applied Mechanics and Materials, 789–790. https://doi.org/10.4028/www.scientific.net/amm.789-790.526
- Kolb, D. A., Boyatzis, R. E., & Mainemelis, C. (2014). Experiential learning theory: Previous research and new directions. In Perspectives on Thinking, Learning, and Cognitive Styles. https://doi.org/10.4324/9781410605986-9
- Komatsu Limited. (2015). Preparation for Technical Service Information Report Form for SMAP.
- Lim, D. H., & Morris, M. L. (2006). Influence of trainee characteristics, instructional satisfaction, and organizational climate on perceived learning and training transfer. Human Resource Development Quarterly, 17(1). https://doi.org/10.1002/hrdq.1162
- Mahto, D., & Kumar, A. (2008). Application of root cause analysis in improvement of product quality and productivity. Journal of Industrial Engineering and Management, 1(2). https://doi.org/10.3926/jiem.2008.v1n2.p16-53

- McCall, M. W. (2010). Recasting Leadership Development. Industrial and Organizational Psychology, 3(1). https://doi.org/10.1111/j.1754-9434. 2009.01189.x
- McCall, M. W., Jr., Lombardo, M. M., & Morrison, A. M. (1988). The lessons of experience: How successful executives develop on the job. Lexington, MA: Lexington Books.
- Mobley, R. K. (1999). Vibration Fundamentals (Plant Engineering Maintenance Series). In Boston: Newnes Inc.
- Møltoft, J. (1994). Reliability engineering based on field information—The way ahead. Quality and Reliability Engineering International, 10(5). https://doi.org/10.1002/qre.4680100506
- Needham, D. M., Sinopoli, D. J., Dinglas, V. D., Berenholtz, S. M., Korupolu, R., Watson, S. R., Lubomski, L., Goeschel, C., & Pronovost, P. J. (2009). Improving data quality control in quality improvement projects. International Journal for Quality in Health Care, 21(2). https://doi.org/10.1093/intqhc/mzp005
- Rabin, R. (2014). Blended learning for leadership: The CCL approach. Retrieved from http://insights.ccl.org/wp-content/uploads/2015/04/BlendedLearning Leadership.pdf
- Rouiller, J. Z., & Goldstein, I. L. (1993). The relationship between organizational transfer climate and positive transfer of training. Human Resource Development Quarterly, 4(4). https://doi.org/10.1002/hrdq.3920040408
- Simatupang, T. M., & Sridharan, R. (2016). A critical analysis of supply chain issues in construction heavy equipment. International Journal of Construction Management, 16(4), 326–338. https://doi.org/10.1080/15623599.2016.1142250
- Sutton, I. (2015). Incident Investigation and Root Cause Analysis. In Process Risk and Reliability Management. https://doi.org/10.1016/b978-0-12-801653-4.00011-4
- United Tractors. (2019). Internal Publication Reports.
- Wang, R. Y., Reddy, M. P., & Kon, H. B. (1995). Toward quality data: An attribute-based approach. Decision Support Systems, 13(3–4). https://doi.org/10.1016/0167-9236(93)E0050-N
- 70:20:10 Forum. (2015a). 70:20:10 from strategy to action: Creating a high-performance culture using the 70:20:10 framework. Retrieved from https://www.702010forum.com//files/ 702010_Strategy_to_Action.pdf