THE IMPACT OF CUSTOMER BASED BRAND EQUITY AND HEALTH MOTIVATION TOWARDS PURCHASE DECISION : A CASE STUDY OF LEMONILO

By

Delvira Anindya Prawira 11908029

BACHELOR'S DEGREE in

BUSINESS MANAGEMENT
BUSINESS AND COMMUNICATION



SWISS GERMAN UNIVERSITY
The Prominence Tower
Jalan Jalur Sutera Barat No. 15, Alam Sutera
Tangerang, Banten 15143 - Indonesia

June 2023

Revision after Thesis Defense on 13th July 2023

STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.

Ni.	
Delvira Anindya Prawira Student	27 July 2023 Date
Approved by:	
Dr. Munawaroh Zainal, S.E. M.M. Thesis Advisor	27 July 2023 Date
Dr. Ir. Yosman Bustaman, M.Buss.	
Dean	Date

ABSTRACT

THE IMPACT OF CUSTOMER BASED BRAND EQUITY AND HEALTH MOTIVATION TOWARDS PURCHASE DECISION : A CASE STUDY OF LEMONILO

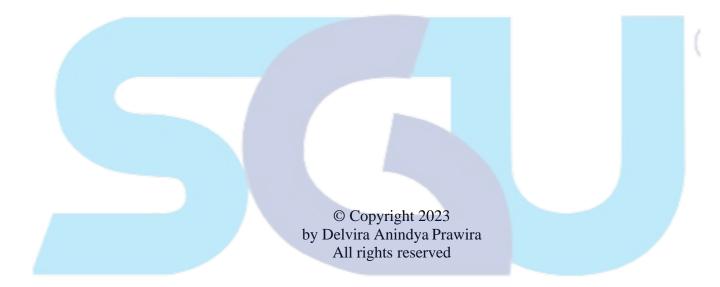
By

Delvira Anindya Prawira Dr. Munawaroh Zainal, S.E. M.M, Advisor

SWISS GERMAN UNIVERSITY

This thesis investigates the impact of consumer-based brand equity and healthy motivation on purchase decisions, focusing on the case study of Lemonilo healthy instant noodles. The research is motivated by Indonesia's position as the second-largest consumer of instant noodles worldwide. Despite this, the top brands in the instant noodles market predominantly offer unhealthy options with ingredients that are detrimental to health. Lemonilo, as a healthy instant noodle brand, aims to introduce a healthier alternative to the market, providing consumers with a choice for nutritious instant noodles. Currently, the healthy instant noodles category is experiencing rapid growth, and Lemonilo faces challenges in becoming the top brand in the healthy instant noodles segment. This data was obtained from interviews with 15 individuals who have purchased healthy noodles from various brands. Using SEM-PLS for data analysis from quantitavie research of 203 respondents using nonprobability judgemental sampling. The results indicate that out of five hypotheses, two of them are rejected.

Keywords: Customer Based Brand Equity, Health Motivation, Purchase Decision, Lemonilo, Brand Awareness, Brand Association, Brand Loyalty, Perceived Quality



DEDICATION

I dedicate this thesis to Allah S.W.T my creator, my strong pillar, my source of inspiration, knowledge and understanding and also my family, friends and lectures for the support.



ACKNOWLEDGEMENTS

First and foremost, I would like to express my utmost gratitude to Allah SWT for blessing me with knowledge, wisdom, and strength to complete this thesis.

Next, I would like to extend my appreciation to Dr. Munawaroh, S.E.M.M, my thesis advisor, who has guided me extensively and provided support, criticism, and valuable input for my thesis. I would also like to acknowledge Dr. Ir. Yosman Bustaman, M.Buss., the Dean of the Faculty of Business and Communication and Dr. Antonius TP. Siahaan, SE.,Akt.,MM.,CA, as the head of the Department of Business Management, for giving me the opportunity to work on this thesis.

I would like to express my sincere gratitude to my parents, Mariska Wahyudiani and Achdian Indra Prawira, for their support, prayers, and unconditional love they have given me every day. I also want to thank my sister, Nadhifa Aurelia, for her support and being a good listener to me, as well as my grandmother, Wulangsini, who always ensures my well-being and provides me with sufficient food every day. Furthermore, I would like to thank my aunt, Susi Sundari, for invite me on a vacation as a refreshing break from working on this thesis.

I would also like to express my gratitude to my partner, Dwi Bagus Prasetyo, for always being there to listen to my concerns every day and for the love and care he has shown me. I would also like to thank Pari Astini, for her tremendous help in finding respondents for this research. I am grateful to my great loyal friends from Marketing and Finance, Almalita, Pricia, Farrel, Naffi, and especially Kevin Wahyudi, who has taught me many things during the process of working on this thesis.

Lastly, I would like to thank my close friend, Nindya Arifani, who has accompanied me throughout the process of working on this thesis. I would also like to thank Alma Haryanto and Aulia Safitri for their support.

TABLE OF CONTENTS

P	age					
STATEMENT BY THE AUTHOR						
ABSTRACT3						
DEDICATION	5					
ACKNOWLEDGEMENTS	6					
TABLE OF CONTENTS	7					
LIST OF FIGURES	10					
LIST OF TABLES	11					
CHAPTER 1 - INTRODUCTION	12					
1.1 Background	12					
1.2 Research Problem	17					
1.3 Research Questions	19					
1.4 Research Objectives	19					
1.5 The Scope of Limitation	20					
1.6 Significance of Study	20					
CHAPTER 2 - LITERATURE REVIEW	21					
2.1 Marketing	21					
2.1.1 Engel- Kollat- Blackwell	22					
2.1.2 Theory Planned Behavior	24					
2.1.3 Brand Equity	25					
2.1.4 Consumer Based Brand Equity	27					
2.1.5 Brand Awareness	28					
2.1.6 Brand Loyalty	30					
2.1.7 Brand Association	31					
2.1.8 Perceived Quality	33					
2.2 Health Motivation	35					
2.3 Purchase Decision	36					
2.4 Previous Studies	37					
2.5 Study Differences / Similarities	41					

2.61	Research	n Model43			
2.7	Hypotl	hesis Development			
CHAPTER 3 – RESEARCH METHODS46					
3.1	Type o	of Study46			
	3.1.1	Unit Analysis			
3.2	Population & Sample Planning				
	3.2.1	Population Target			
	3.2.2	Sampling Method			
3.3	Sample	e Size			
3.4	Time I	Frame of Study			
3.5	Data S	ources and Collection			
	3.5.1	Type of Data			
	3.5.2	Questionnaire Development			
	3.5.3	Data Collection Method51			
3.6	Variab	ele Operationalization52			
3.7	Data P	rocessing Procedures56			
	3.7.1	Data Preparation			
	3.7.2	Data Screening57			
	3.7.3	Validity Test			
	3.7.4	Reliability Test60			
3.8	Data A	analysis Technique60			
	3.8.1	Steps in Data Processing61			
	3.8.2	Outer model			
		3.8.2.1 outer loading			
		3.8.2.2 Validity test			
		3.8.2.3 Reliability test			
		3.8.2.4 Discriminant validity			
	3.8.3	PLS -SEM Structural Model or Inner model63			
		3.8.3.1 Hypothesis testing64			
CHAPTER 4 – RESULTS AND DISCUSSIONS65					
4.1	Pre-tes	st Validity and Reliability Results65			

	4.1.1	Validity Test Results	65
	4.1.2	Reliability Test Results	66
4.2	Descri	ptive Statistics	67
	4.2.1	Respondents Profile	74
		4.2.1.1 Gender	74
		4.2.1.2 Age	75
		4.2.1.3 Occupation	75
		4.2.1.4 Income	76
		4.2.1.5 Area	77
4.3	Outer	Model Analysis	78
	4.3.1	Internal Reliability Analysis and Convergent Validity	80
	4.3.2	Discriminant Validity Analysis	82
4.4	Structu	ural Model Analysis	83
4.5	Hypotl	hesis Testing	85
CHAPT	ER 5 –	CONCLUSIONS AND RECCOMENDATIONS	95
5.1	Conclu	usions	95
	5.1.1	Inductive Analysis Conclusion	96
5.2	Recom	nmendations	97
	5.2.1	Managerial Implication	97
		5.2.1.1 Brand Awareness	97
		5.2.1.2 Brand Association	98
		5.2.1.3 Brand Loyalty	100
		5.2.1.4 Perceived Quality	101
		5.2.1.5 Health motivation	103
	5.2.2	Further Research.	104
GLOSS	ARY		106
REFER	ENCES		109
APPEN	DIX		115
CURRIC	CULUM	И VITAE	137

LIST OF FIGURES

Figures	Page	
FIGURE 1. GLOBAL INSTANT NOODLE CONSUMPTION		
FIGURE 2. BRAND EQUITY MODEL	26	
FIGURE 3. CUSTOMER BASED BRAND EQUITY MODEL	28	
FIGURE 4. THE AWARENESS PYRAMID	29	
FIGURE 5. THE VALUE OF PERCEIVED QUALITY	34	
Figure 6. Research Model	43	
Figure 7. Respondents Gender	73	
FIGURE 8. RESPONDENTS AGE	74	
FIGURE 9. RESPONDENTS OCCUPATION	75	
FIGURE 10. RESPONDENTS INCOME	76	
FIGURE 11. RESPONDENTS AREA	77	
FIGURE 12. SMARTPLS OUTER MODEL RESULTS	78	
FIGURE 13. SMART PLS T-STATISTICS RESULTS	82	
FIGURE 14. SPORTS EVENT IN TENNIS INDOOR SENAYAN		
FIGURE 15 ZUMBA EVENT IN JAKARTA MALI		

LIST OF TABLES

TABLE 1.TOP Brand Award 2020-2022 Instant Noodle Category	14
Table 2. Previous Study	40
Table 3. Time frame of study	49
Table 4. Likert Scales	50
Table 5. Screening Questions	51
Table 6. Variable Operationalization	56
Table 7. Missing Value Results	
TABLE 8. CRONBACH ALPHA SCORE	59
Table 9. Pre-Test Validity Test Results	65
Table 10. Pre-Test Reliability Result	65
Table 11. Descriptive Statistics	67
TABLE 12. DESCRIPTIVE STATISTICS OF THE BRAND AWARENESS	67
TABLE 13. DESCRIPTIVE STATISTICS OF THE PERCEIVED QUALITY	69
TABLE 14. DESCRIPTIVE STATISTICS OF THE BRAND LOYALTY	70
Table 15. Descriptive Statistics of the Health Motivation	71
Table 16. Descriptive Statistics of the Purchase Decision	72
Table 17. Results of Internal Reliability Analysis and Convergent Vali	DITY
	79
Table 18. Results of Cronbach's Alpha, Composite Reliability, and ${\sf AVE}$.	80
TABLE 19. RESULTS OF CROSS LOADINGS	81
TABLE 20. PATH COEFFICIENT MODEL RESULTS	84
Table 21. Coefficient Determination Results	84