

**THE ROLE OF FINANCIAL LITERACY IN ENHANCING
PERCEIVED USEFULNESS AND PERCEIVED EASE OF USE IN
FINTECH ADOPTION: EVIDENCE FROM MICRO AND SMALL
ENTERPRISES IN TANGERANG**

By

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BACHELOR'S DEGREE
In

BUSINESS AND MANAGEMENT
FACULTY OF BUSINESS AND COMMUNICATION

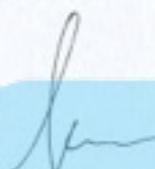


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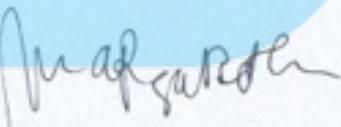
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STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.


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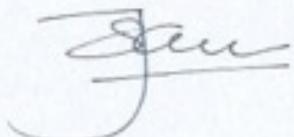
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ABSTRACT

THE ROLE OF FINANCIAL LITERACY IN ENHANCING PERCEIVED USEFULNESS AND PERCEIVED EASE OF USE IN FINTECH ADOPTION: EVIDENCE FROM MICRO AND SMALL ENTERPRISES IN TANGERANG

By

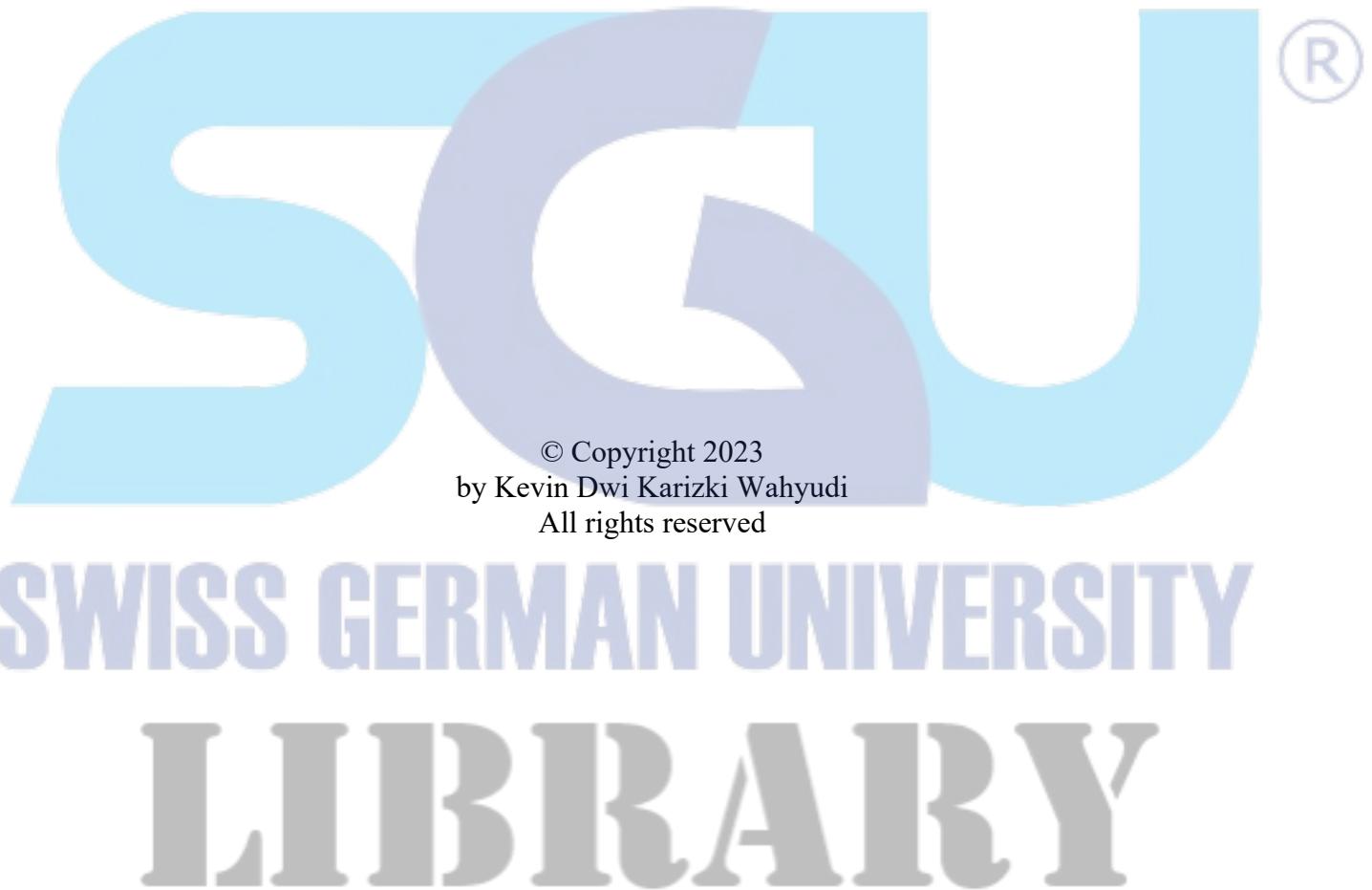
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This research explores how financial literacy influence the adoption of financial technology (FinTech) among micro and small enterprises (MSEs) in Tangerang. Using a sample of 172 MSE owners, the study employs the Structural Equation Modelling-Partial Least Squares (SEM-PLS) method for multivariate analysis. The study identifies perceived usefulness, perceived ease of use, attitudes, and financial literacy as independent variables and FinTech adoption as the dependent variable. The results support all hypotheses, indicating that perceived usefulness and perceived ease of use have a significant positive effect on FinTech adoption. Furthermore, attitudes toward FinTech and financial literacy also demonstrate significant positive impacts on FinTech adoption. These findings underscore the importance of perceived usefulness, perceived ease of use, attitudes, and financial literacy in driving FinTech adoption among MSEs in Tangerang. The implications of this research extend to policymakers, practitioners, and MSE owners aiming to enhance the integration of FinTech into their businesses.

Keywords: Financial Technology (FinTech), FinTech Adoption, Micro and Small Enterprises (MSEs), Technology Acceptance Model (TAM), Perceived Usefulness, Perceived Ease of Use, Attitudes, Financial Literacy.



DEDICATION

This research is dedicated to my beloved parents, Agus Wahyudi and Ria Dwi Herinawati, and my dear brother, Remmy Tridirizky Wahyudi. Your unwavering love, support, and encouragement have been instrumental in shaping my academic journey.

To my parents, Agus Wahyudi and Ria Dwi Herinawati, you have been my guiding lights throughout my life. Your wisdom, guidance, and sacrifices have paved the way for my success. You have taught me the importance of perseverance, hard work, and dedication, and I am eternally grateful for the values you have instilled in me.

To my brother, Remmy Tridirizky Wahyudi, you have been my partner in crime, my confidant, and my best friend. Your unwavering belief in my abilities has given me the strength to overcome challenges and strive for excellence. Your constant support and encouragement have been a source of inspiration for me.

I would also like to extend my gratitude to the other family members who have supported me throughout this journey. Your words of encouragement, prayers, and belief in my abilities have been a source of motivation for me.

Thank you for being my rock, my cheerleaders, and my pillars of strength. This achievement is as much yours as it is mine.

With heartfelt appreciation and love,
Kevin Dwi Karizki Wahyudi

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