

REFERENCE

- (BPS), B. P. S., 2015. [Online]
Available at: https://www.bps.go.id/website/pdf_publicasi/Penduduk-Indonesia-hasil-SUPAS-2015_rev.pdf
- (IPMG), I. P. M. G., n.d. [Online]
Available at: <http://www.ipmg-online.com/>
- ACG, 2017. [Online]
Available at: <http://www.acg-world.com/about-us/about.php>
- Andraeni, H., 2017. *Patient/Enduser* [Interview] (17 January 2017).
- BPOM, 2016. *www.pom.go.id*. [Online]
Available at: <http://www.pom.go.id/new/index.php/view/pers/323/LINDUNGI-MASYARAKAT-DARI-PRODUK-ILEGAL--BADAN-POM-KEMBALI-GEREBEK-GUDANG-OBAT-PALSU.html>
- Cahyono, G., 2017. *MNC production Manger* [Interview] (17 January 2017).
- Daleiden, B., 2014. *Preparing Your IT Infrastructure, Internal Operations and Supply Network for Track and Trace Regulations*, s.l.: s.n.
- Einstein, A., n.d. s.l.:s.n.
- Giles, M., 2017. *Global Serialization Implementation Lead* [Interview] (17 January 2017).
- Group, W., n.d. <http://www.serialization-pharma.com/>. [Online]
Available at: <http://www.serialization-pharma.com/pdf/tqs-infographic.pdf>
- IMPACT, 2006. [Online]
Available at:
<http://www.who.int/medicines/services/counterfeit/impact/TheNewEstimatesCounterfeit.pdf>
- Indonesia, I. A., 2016. <https://www.ikatanapotekerindonesia.net>. [Online]
Available at: <https://www.ikatanapotekerindonesia.net/news/public-warning/obat-palsu-mulai-masuk-apotek>
- Indonesia, M. o. H., 2015. [Online]
Available at: <http://apif.binfar.depkes.go.id/grafik-pbf.php>
- Indonesia, M. o. H., 2015. [Online]
Available at: <http://apif.binfar.depkes.go.id/grafik-apotek.php>
- International, F. H., n.d. *Qualitative research methods overview*. s.l.:s.n.
- Interpol, 2015. [Online]
Available at: <https://www.interpol.int/Crime-areas/Pharmaceutical-crime/Operations/Operation-Pangea>
- IPMG, 2015. [Online]
Available at: <http://www.ipmg-online.com/?&lang=eng>
- ISACA, 2009. *The Risk IT Framework*. s.l.:s.n.
- lazar, S., May 2006. *A comprehensive evaluation of the FDA's Battle against counterfeit drugs*, s.l.: s.n.
- Lazar, S., May 2006. *A comprehensive evaluation of the FDA's Battle against counterfeit drugs*, s.l.: s.n.
- Medicines, E. A. f. t. S., 2008. *The Counterfeiting Superhighway*, s.l.: s.n.
- Mokal, M., 2017. *Technical Assitant Manager ACG* [Interview] (16 January 2017).
- OpenSignal, 2016. *Opensignal*. [Online]
Available at: <https://opensignal.com/>

- Pfizer Global Security, 2007. *A Serious Threat to Patient Safety Counterfeit Pharmaceuticals*, s.l.: s.n.
- Pfizer, n.d. *Pfizer Serialization Overall Program Guidance Documentation*, s.l.: s.n.
- statista, 2015. [Online]
Available at: <https://www.statista.com/statistics/263102/pharmaceutical-market-worldwide-revenue-since-2001/>
- Strobl, S., 2011. Counterfeit drugs in industrialized and developing countries - A Comparison.
- Tool, M., n.d. [Online]
Available at: https://www.mindtools.com/pages/article/newTMC_03.htm
- VIII, O. P., 2015. *BPOM*. [Online]
Available at: <http://www.pom.go.id/new/index.php/view/berita/8675/Operasi-Pangea-VIII-Sita-27-6-Milyar-Rupiah-Produk-Illegal-Termasuk-Palsu-di-Indonesia.html>
- WHO, A. 5. G. D. P., 2010. *www.who.int*. [Online]
Available at:
http://www.who.int/medicines/areas/quality_safety/quality_assurance/GoodDistributionPracticesTRS957Annex5.pdf
- Wibowo, Y., 2017. *Logistics & Supp. Market Lead* [Interview] (17 January 2017).
www.detik.com, 2016. *www.detik.com*. [Online]
Available at: <http://health.detik.com/read/2016/11/03/123248/3336274/763/infografis-hal-hal-yang-mesti-diperhatikan-saat-membeli-obat>
- www.kompas.com*, 2010. *www.kompas.com*. [Online]
Available at:
<http://nasional.kompas.com/read/2010/05/19/11255347/Produk.Palsu.Rugikan.Rp.37.Triliun>

SWISS GERMAN UNIVERSITY