

**QUEUING THEORY FOR DETERMINING NUMBER OF X-RAY  
MACHINES : A CASE STUDY AT GAMBIR TRAIN STATION**

By

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BACHELOR'S DEGREE  
in

INDUSTRIAL ENGINEERING  
FACULTY OF ENGINEERING AND INFORMATION TECHNOLOGY



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July 2019

### STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.

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## ABSTRACT

### QUEUING MODEL AND SIMULATION TO OPTIMIZING THE FLOW OF PASSENGER DUE TO THE IMPLEMENTATION OF X-RAY MACHINES AT GAMBIR TRAIN STATION

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Nowadays, the development of railway transportation has become one of the Indonesian government's main focus. The construction of LRT and MRT is an example of the plan realization. Besides the development process, the security aspect is also become a main concern of Indonesian government's. Because of that, a state enterprise company that manage the railway transportation in Indonesia plans to use x-ray machines at the train stations. This research will help the company to determine the number of x-ray machines needed at the train station. In order to provide the most optimal solution, the author use Queuing Theory as a method to analyze and determine the number of x-ray machines needed at the train station. The solutions will be tested in simulation softwares to check it's validity and suitability based on the Discrete Event Simulation Analysis. The results of the simulation will be compared and analyzed to determine the most optimal number of x-ray machines needed. The results of this thesis research are simulations that represents the situation and condition of the train station after the implementation of the x-ray machines that has been proven to be advance and suitable to be applied in the actual situation.

*Keywords: Number of X-Ray machines, Discrete Event Simulation, Queuing Theory, Simulation.*



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## DEDICATION

I dedicate this thesis research

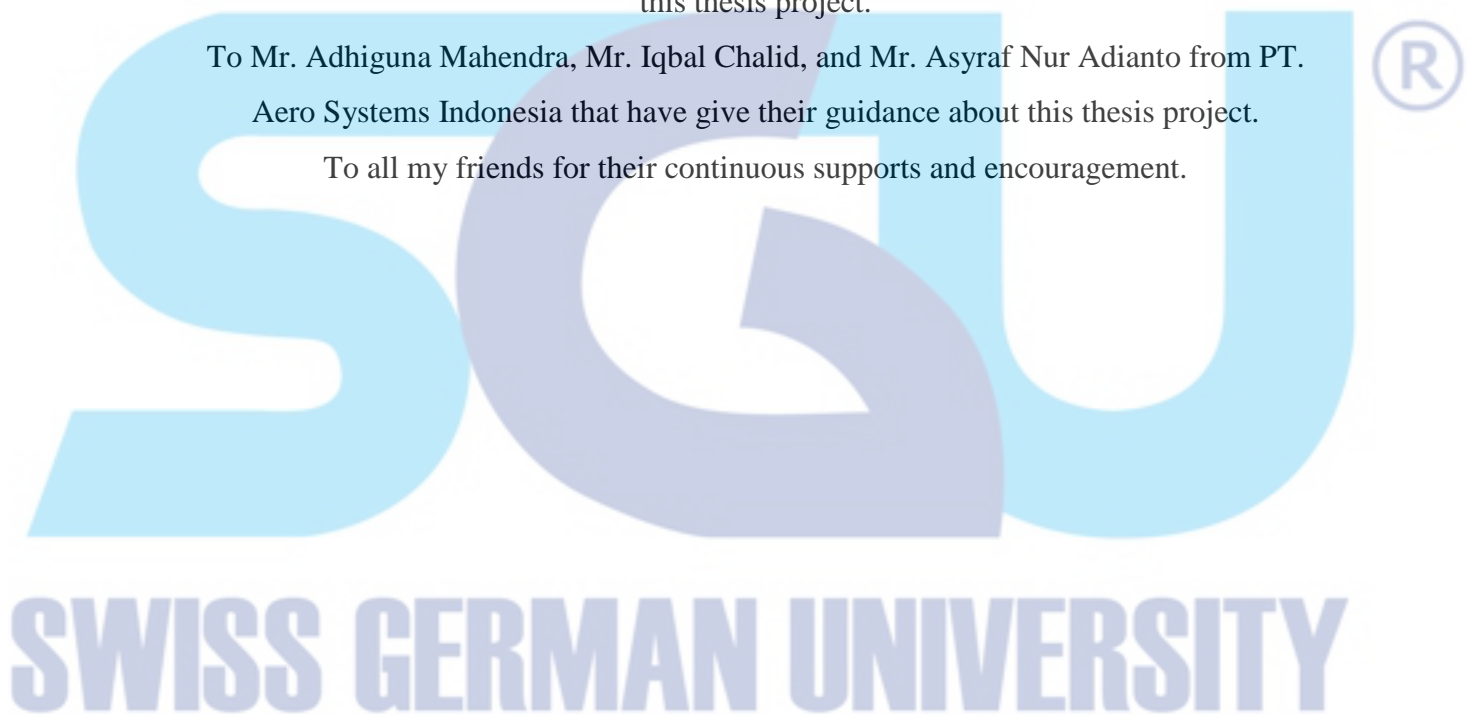
To God for all His grace and blessings.

To my family that always inspire and support me.

To all lecturers that have guided, advised and motivated me during the writing process of  
this thesis project.

To Mr. Adhiguna Mahendra, Mr. Iqbal Chalid, and Mr. Asyraf Nur Adianto from PT.  
Aero Systems Indonesia that have given their guidance about this thesis project.

To all my friends for their continuous support and encouragement.



## ACKNOWLEDGEMENTS

First and foremost, I would like to give huge glory and express my endless gratitude to God, for His everlasting grace and blessings in my life. With His guidance throughout the creation and completion process of this thesis, i can finally finish this thesis project.

I would also like to thank my beloved parents, brothers, my grandparents, and all my whole family who always supporting and motivating me all the time. Their presence and love always encourage me to give my best in everything i do.

My deepest appreciation also goes to Dr. Tanika D. Sofianti, S.T. as my advisor and Dr. Adhiguna Mahendra, M.Kom., MSc., MSV., MSR. as my co-advisor who always giving me guidance, advice, and their opinion about my thesis project. Their willingness to help and guide me during the writing process of this thesis contribute tremendously to the completion of this thesis. Their knowledge, experience, and patience lead me in passing all challenges in this thesis project.

I have great pleasure in acknowledging my gratitude to Mr. Iqbal Chalid and Mr. Asyraf Nur Adianto for giving me the opportunity to take this thesis project, help me to understand about the project more deeply, and providing me useful advices for this thesis project.

I want to show my gratefulness for having my high school friends who always help and encourage me, giving their time and support by accompanying me finish this thesis project. I also want to say thank you to all my friends from Industrial Engineering 2015 who always supporting me and always accompany me this four years of study at Swiss German University.

And to others who I cannot mention one by one.

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