

DEVELOPING KPI ONLINE MANAGEMENT SYSTEM AT PT. ABC

By

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STATEMENT BY THE AUTHOR

I hereby declare that this submission is my own work and to the best of my knowledge, it contains no material previously published or written by another person, nor material which to a substantial extent has been accepted for the award of any other degree or diploma at any educational institution, except where due acknowledgement is made in the thesis.

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ABSTRACT

DEVELOPING KPI ONLINE MANAGEMENT SYSTEM AT PT. ABC

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Every company has its own vision. In order to achieve the vision, the company should be able to measure current performance so that the future performance can be set and measure according to the decided vision. PT. ABC is one of Indonesia's leading domestic airlines. Currently, PT. ABC is developing set of KPI for top-level managers to measure the performance although it is still done manually. To support the management of KPI set, PT. ABC needs to have an application that can be used to update and control set of KPI by top-level management, starting from President Director, Directors, and Vice Presidents (VP). This research aims to develop a web-based application of KPI online management system. The methodology that is used to develop the application is waterfall methodology. This methodology consists of five sequential phases to support the research that consists of communication, planning, modelling, construction, and deployment. The result of this research is the application has runs smoothly that it covers all the requirements. This research recommends the company to implement the application in order to manage set of KPI easier, help the company to evaluate individual performance, and support the vision achievement.

Keywords: Performance Management, Key Performance Indicator, Web Based Application, Waterfall Methodology.



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DEDICATION

I dedicate this works for my beloved family and friends who have supported me through my ups and downs.



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