REFERENCES

Alshamrani, A. and Abdullah, B. (2015) 'A Comparison Between Three SDLC Models Waterfall Model, Spiral Model, and Incremental/Iterative Model', *International Journal of Computer Science Issues (IJCSI)*, 12(1), pp. 106–111.

Brown, D. M. (2007) *Communicating Design: Developing Web Site Documentation for Design and Planning*. New Riders.

Eckerson, W. W. (2011) *Performance Dashboards: Measuring, Monitoring, and Managing Your Business*, *Performance Dashboards: Measuring, Monitoring and Managing Your Business*.

James Rumbaugh, Ivar Jacobson, G. B. (2004) *The Unified Modeling Language Reference Manual Second Edition*, *Pearson Higher Education*.

Parmenter, D. (2007) *Key Performance Indicators: Developing, Implementing,and Using Winning KPIs*. Wiley.

Pressman, R. S. (2010) *Software Engineering A Practitioner's Approach 7th Edition*, *Software Engineering A Practitioner's Approach 7th Ed - Roger S. Pressman*.

Shklar, L. and Rosen, R. (2003) *Web Application Architecture: Principles, Protocols and Practices*, *Software Engineering*.

Sommerville, I. (2010) *Software Engineering, Ninth Edition*, *Software Engineering*.

STOICA, M., MIRCEA, M. and GHILIC-MICU, B. (2013) 'Software Development: Agile vs. Traditional', *Informatica Economica*, 17(4/2013), pp. 64–76.

Whitten, J. L. and Bentley, L. D. (2007) 'System Analysis and Design Methods 7th- Whitten & Bentley'.