

REFERENCES

- Alan J. Stolzer, C. D. H. a. J. J. G., 2008. *Safety Management Systems in Aviation*. s.l.:Ashgate.
- Authority, C. A. S., 2009. *Annual Report 2008-2009*, s.l.: s.n.
- Baldwin, R. C., 2002. *Maintenance and Reliability Practices Study*.
- Bangsow, S., 2010. *Manufacturing Simulation with Plant Simulation and Simtalk: Usage and Programming with Examples and Solution*. Heidelberg: Springer.
- Banks, J., Carson II, J. S., Nelson, B. L. & Nicol, D. M., 2010. *Discrete-Event System Simulation (5th Ed.)*. New Jersey: Pearson Education Inc..
- Barringer, H. P., 1997. Availability, Reliability, Maintainability, and Capability. *Barringer & Associates Inc.*, pp. 1 - 11.
- Boldyreff, A. W., 1957. *Reliability From A System Point of View*.
- Butler, M., 2000. *Performance Measurement*. s.l.:Institute of Public Administration.
- Chen, M. C. a. A., 2005. *Knowledge Management Performance Evaluation: A Decade Review from 1995 to 2004*. s.l.:Journal of Information Science.
- Coutu, D., 2003. *Sense and Reliability*. [Online] [Accessed April 2018].
- Crk, V., 2011. Reliability Engineering Challenges in Aerospace Industry.
- Drucker, P., 1966. *The Effective Executive*. s.l.:FLASHBOOK.
- Ellenbecker, V. V. a. M. J., 2001. Indicators of Sustainable Production: Framework and Methodology. pp. 519-549.
- Geisler, E., 2000. *The Metrics of Science and Technology*. s.l.:Praeger.
- Geng Feng, E. P. M. B. a. F. P. A. C., 2016. Imprecise System Reliability and Component Important Based on Survival Signature. pp. 116 - 125.
- Gladden, W., 2014. *Performance Measurement*. s.l.:Springer Gabler.
- Grüning, M., 2002. *Performance Measurement System*, s.l.: Springer Fachmedia Wiesbaden.
- Hessburg, J., 2004. *Air Carrier MRO Handbook*. s.l.:McGraw-Hill.
- J. Banks, J. S. C. B. L. N. D., 2010. *Discrete-Event System Simulation*. New Jersey: Prentice Hall.
- Kececioglu, D., 2002. *Reliability Engineering Handbook*. s.l.:DEStech Publications.
- Kinnison, H. A., 2004. *Aircraft Maintenance Management*. s.l.:McGraw-Hill.

- Kiyak, E., 2012. *The Effect of Aircraft Maintenance on Reliability*. Volume 6.
- Kopczynski, M., 1999. *Comparative Performance Measurement: Insights and Lessons Learned from a Consortium Effort*. s.l.:Wiley.
- L. Jun, & X. H., 2012. Reliability Analysis of Aircraft Equipment Based on FMECA Method. pp. 1816 - 1822.
- Lesley Walls, T. B. M. R. a. E. Z., 2017. Reliability, Risk, and Safety: Analytical Support for Decision-Making. pp. 1-4.
- Loyal, M. C., 2016. *The Importance of Validity and Reliability*. [Online]
Available at: <https://www.linkedin.com/pulse>
- Marcantonio Catelani, L. C. a. M. V., 2016 . Component Reliability Important Assessment on Complex Systems Using Credible Improvement Potential. pp. 113 - 119.
- Markic, D., 2014. A Review on the Use of Performance Indicators in the Public Sector. pp. 22-28.
- McDonnell, D., 2004. *Airplane Characteristic for Airport Planning*, s.l.: Boeing Commercial Airplanes.
- Murthy, W. R. B. a. D. P., 1963. Reliability, Quality Control, and Maintenance: Background to The Reliability and Quality Control Philosophy Pursued During Design and Production. pp. 279 - 280.
- Otley, A. F. a. D., 2009. *The Design and Use of Performance Management Systems*. p.268.
- Phillips, M. D. C. a. R. A., 2004. Exploratory Analysis of the Safety Climate and Safety Behaviour Relationship. pp. 497-512.
- Proscha, R. E. B. a. F., 1996. *Mathematical Theory of Reliability*. s.l.:Wiley.
- Strickoff, R. S., 2000. *Safety, Reliability, and Risk Analysis: Beyond the Horizon*.
- Turtle, S. a., 1989. *Performance Management: A Business Process Benchmarking Approach*. s.l.:Springer.
- Wheatley, R. C. a. M., 2011. *The Major Project Report 2011: Appendices and Project Summary Sheets*, s.l.: The Stationary Office.